



Quality Policy of Ebsfleet Engineering Services Ltd

Ebsfleet Engineering Services recognises that the disciplines of quality, health and safety and environmental management are an integral part of its management function. The Organisation views these as a primary responsibility and to be the key to good business in adopting appropriate quality standards. Compliance with the following objectives is designed to enhance customer satisfaction.

- Compliance with agreed specification for the contracted works and all conditions relevant to the contract regulatory requirements.
- Contract and orders will be executed with economic and timely activity, so as to be instantly beneficial to the Company and client.
- Services offered by the Company shall conform to the best standards of the industry.

The Ebsfleet Engineering Services quality policy calls for continuous improvement in its quality management activities and business will be conducted using the following principals:

We will: -

- Comply with all applicable laws and regulations
- Follow a concept of continuous improvement and make best use of its management resources in all quality matters
- Provide a framework for establishing and reviewing quality objectives
- Communicate our quality objectives and performance against these objectives throughout the Organization and to interested parties.
- Take due care to ensure that activities are safe for employees, associates and subcontractors and others who come into contact with our work
- Work closely with our customers and suppliers to establish the highest quality standards.
- Adopt a forward-looking view on future business decisions, which may have quality impacts.
- Train our staff in the needs and responsibilities of quality management